



## Terms and Conditions Ontario By Bike Rides 2022

*In addition to "Waiver of Liability and Indemnity Agreement" signed at time of booking with OK Cycle Tours, Ontario By Bike's TICO licensed travel agent, we require that the following is reviewed, understood and signed by all participants. **Additional Health and Safety Precautions are outlined below in response to COVID-19. Thank you.***

Note: February 2022 - These terms and conditions may change as required to meet local and provincial public health and travel requirements and also for clarity, at the event coordinators' discretion. We will endeavour to keep updated document online. All participants will be sent a copy to review prior to tour start day.

### **2022 Cancellation Policy**

- To secure reservation and booking, payment must be made in full. Full refunds are available up to 2 weeks in advance. 50% refund available 14 to 5 days before event. No refund available beyond 5 days in advance of event start time.
- Refunds are less booking fee of \$30 per person, plus HST.
- **Cancellations due to COVID-19** will be processed in full, less booking fee, up to 3 days in advance.
- If multiple rides are booked individually and/or for your booking group, and cancelled due to COVID-19, refunds of booking fees will be issued on a sliding scale dependent on number of bookings.
- Event will take place rain or shine. No weather cancellations allowed.

### **Basic Rider Information**

- Ride participants must arrive with bicycles in good working order.
- It is recommended that all participants ride with helmet, appropriate footwear and clothing for safety reasons.
- It is recommended that ride participants carry a personal cell phone should contact with event organizer and support be required.
- All ride participants will be required to complete a waiver and photo release form.

### **COVID-19 Health & Safety Precautions**

- In order to proceed with ride and to ensure all riders are comfortable in participating, we have taken/will be taking additional health and safety precautions to reduce touch points and assist with social distancing.
- We strongly recommend all riders be fully vaccinated at time of ride.
- All riders need to have their own face mask/face covering to wear indoors and during any use of support van or shuttle, as required by provincial guidelines.
- Ontario By Bike will ensure any shared surfaces and support van are regularly sanitized.
- Cycling inherently allows for social distancing and with a small group size we can make our rides possible.

- We will be following all provincial guidelines as set at time of ride, as well as all requirements set by hotels and parks and at other places we visit or services we make use of.
- As some services, amenities and locations may still be closed during our ride time, we ask that riders be flexible in what is available.
- **Rider Responsibility & Declaration: All riders need to take full responsibility for their own health, and be in good health, free of symptoms at time of ride and not taken any unnecessary risks of infection, prior to ride.**

### **Transportation & Travel & Support Van**

- All ride participants are responsible for getting to start location and being fully ready at appointed start times.
- Event coordinators will provide luggage transfer, in the support van.
- Event coordinators are not responsible for any damages whilst transporting luggage or bikes, should support van be required.
- Event coordinators are not responsible for any mechanical and bike repairs. Any rider requiring bike assistance beyond basic maintenance will be assisted with transportation provided by support vehicle to nearest bike store. Ride participant will be responsible for transportation expense back to group or return to start. Should bike be deemed unfit to ride, no ride/event refund will be provided.
- All participants will be provided with clear instructions and location information for all start and end stops and lunch stops. Event coordinators are not responsible for participants missing times, although an effort to assist will be provided where possible.

### **COVID-19 Health & Safety Precautions**

- Regular van support and assistance during ride will be available, however some flexibility and patience may be required should you need assistance.
- Support van will be sanitized daily and in between use providing support to any riders that require it.
- Any support van passengers will be required to wear a mask.
- Seating is limited in support van to assist with social distancing.
- To increase the safety and comfort level of our riders, where possible we have changed some of our ride weekend and itineraries to remove the need for bus shuttle back to start and truck to return bikes.
- For routes that require bus transportation, extra space will be provided and as required by provincial regulations at time of ride.

### **Ride Conditions & Experience**

- Ride participants are expected to abide by all rules of the road and trail etiquette.
- Event participants must have sufficient experience riding a bicycle and able to complete a daily distance of up to 65km.
- Average trail speed approximately 15km / hour.

- Our rides incorporates both off-road/trail segments and on-road segments. Some experience riding on roads is needed for connections to trail. All efforts will be made to incorporate bike lanes and safe road cycling, where possible.
- Children are permitted to join event, but it is the responsibility of parents / care givers to ensure that they have the necessary experience and equipment to complete ride.
- For rides on paved surfaces they are suited to gravel, hybrid, gravel, mountain bikes or road bikes. For the rides on unpaved trail segments, they are generally hard packed limestone screening, suitable for bike riding. Road bikes can also be used if more sturdy, a wider tire sizes is suggested.
- The trail is well marked and an obvious trail. Maps and/or clear directions will be provided for short road trail connections. It is each participants' responsibility to stay on trail, follow directions and not get lost.

### **Check-In (Added COVID-19 Health & Safety Precautions)**

- We request that all riders complete in advance and bring with them copies of signed Terms and Conditions plus photo release form. These will be sent in advance. Extra copies will be made available on site.
- We request that all riders bring copies of maps and ride information sheets. These will be sent in advance. Extra copies will be made available on site.

### **Special Equipment & Ride Support Staff (Added COVID-19 Health & Safety Precautions)**

- Our ride support staff will make every effort to ensure all riders are comfortable with health and safety measures taken.
- Hand sanitizers and wipes will be made available, and every effort will be made to keep any touched and shared surfaces wiped clean.
- Hand sanitizer and wipes will be made available for riders to use.
- Ride support staff will wear face masks in confined spaces and during close interactions with riders.
- All ride support staff will be fully vaccinated.
- **Our ride support staff will be in good health, free of symptoms at time of ride and not taken any unnecessary risks of infection, prior to ride.**

### **Ride Time (Added COVID-19 Health & Safety Precautions)**

- When riding it is asked that all riders maintain a safe and social distance from other riders outside their immediate party or social bubble and as restrictions require.
- When passing on trail, it is asked that all riders pass at a safe distance from other riders outside their immediate party or social bubble.
- To assist with ride start times, we will instigate a staggered start.

### **Food and Accommodations**

- It is the ride participant's responsibility to inform event coordinators of any dietary restrictions at time of booking.

- It is expected that all ride participants carry water and food energy, enough for refreshment between meal stops, and in case support vehicle stop and/or store is missed.
- Accommodations will be provided at stated location while still available. Event coordinators will provide alternate accommodations of similar standard and same pricing should they be required.

**Lunches & Snacks (Added COVID-19 Health & Safety Precautions)**

- Our picnic style outdoor lunches are well suited for maintaining health and safety precautions as well as social distancing.
- For lunches that require pick-up at cafes, we ask that all riders adhere to policies stated at pick-up locations.
- All lunches are individually bagged.
- We will ensure all food caterers providing our picnic bagged lunches are adhering to safe practises with food handling and packaging.
- Drinks and snack receptacles in support van will be sanitized regularly throughout weekend, and following use. Only the support van driver and support staff will have access to and be directly handling drinks and snacks.

**Hotels (Added COVID-19 Health & Safety Precautions)**

- Ontario By Bike has been in regular contact with each of the hotels.
- Hotels have assured us that they are following special guidelines for hotel guests. These guidelines extend to check-in experience, removal of some amenities in and out of rooms, and extra sanitation on site.
- Breakfast dining options have been changed in accordance with guidelines. This may impacts types of food that is served.

**Dinners (Added COVID-19 Health & Safety Precautions)**

- We will need to be flexible in dining options, as there may be limitations on capacities for dine-in options and take-out may be best option.
- Ontario By Bike will provide visitor information sheets with suggestions, as well as updates on what is open.

**Rider Responsibility & Declaration: I/we take full responsibility for our own health, and attest I am/we are in good health, free of symptoms at time of this ride and have not taken any unnecessary risks of infection, prior to ride.**

I, \_\_\_\_\_ (print full name) have read the above terms and conditions and agree to them in full.

Tour participant signature: \_\_\_\_\_

IF MORE THAN 1 RIDER IN YOUR PARTY:

I, \_\_\_\_\_ (print full name) have read the above terms and conditions and agree to them in full.

Tour participant signature: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_